

# BEONIC WARRANTY / RETURN AUTHORISATION (RA) FORM



**Beonic Corporation Pty Ltd**  
 141 Gilbert street  
 Adelaide  
 South Australia 5000  
**Phone: 03 9637 7890**  
 Fax: 03 9637 7890

Sender:	Phone:	Fax:
Contact:	Email:	

The owner of product accepts and agrees to the following:

- Goods must be packaged with sufficient protection to avoid freight damage.
- An administration fee of AUD\$60 (excluding GST) will be charged if goods are found not to be faulty.
- The goods have been returned with a unique RA number clearly marked on label or packaging.
- Beonic Corporation Pty Ltd will provide a quote to fix the goods if the service charge is expected to be over \$AUD60 and reserves the right to refuse to repair the goods if a replacement is considered a better option.
- The customer accepts all freight charges if the product is found to fall outside of the warranty conditions.
- The information provided is true and correct.

**RA Number:**  
 (Beonic will supply)

1. RETURNING FOR:  Warranty  Repair  Quote to fix required  Replacement required

2. GOODS STATUS CLAIMED:  Purchased within 12 months  Outside of Warranty Period

3. PRODUCT DETAILS:

Product Code	Product Description	Qty	Fault Description / Reason	Serial #	Charge (ex GST)	Charge (incl GST)

Comments:	Customer Signature:
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<b>OFFICE USE ONLY</b>			
Date Issued:	Date Product Received:	Date Returned to Customer:	
Authorised by:	Condition of Goods:	Courier:	Con Note: